

Terms & conditions

Prices, Terms Of Shipping & Handling

All prices in the web shop are displayed in any of the following three, selectable, currencies: Euro(EUR), US Dollars(USD) or Svenska Kronor(SEK). All stated prices, regardless of selected currency, include Swedish VAT (value-added tax, at present 25%). In addition we charge you the costs for shipping & handling.

For deliveries outside Sweden we recommend payment by PayPal since our experiences proves it to be the most convenient and comfortable method of payment for foreign customers.

Payment methods we accept:

“PayPal”:

"PayPal" is the new, easy and safe way to pay at Manimal's web shop. In addition, payments are received very quickly so that orders can be processed faster.

To be able to use this payment service, you will first need to register with "PayPal". Registration is free of charge. You'll find all the information you need about "PayPal", the new method of payment, here: www.paypal.com

“Faktura” (invoice – only available for Swedish costumers):

After receipt of your order, we will send you an order confirmation and a payment advice slip (by email if possible, so you have the information quicker). Once you receive this information, please use the provided information so that you can transfer the outstanding balance onto the bank account noted on your order confirmation. We especially need the order number and your name with the payment so that we can quickly attach the payment to the order. Should you send too much money to us by mistake, we will be sure to refund you the difference as soon as possible. We do not charge you anything extra for this payment method. You will only pay for your ordered items plus postage and packaging.

Important: Please DO NOT send us bank notes or cheques by mail.

Deliveries within the European Union (EU/EEC):

All prices in the web shop are displayed in any of the following three, selectable, currencies: Euro(EUR), US Dollars(USD) or Svenska Kronor(SEK). All prices include Swedish VAT (value-added tax, at present 25%). This means the prices are valid the way they are displayed. In addition we charge you the costs for shipping & handling and cod (where applicable).

Deliveries outside the European Union EU / non EEC Countries:

The prices stated in the web shop will be charged less the applicable rate of VAT in Sweden (currently 25%) to the costs for shipping and packaging. You will then still need to pay the duties and import sales tax applicable in your country.

Delivery Period

Usually we send out ordered items within 7 days after we have received the order.

Our Return Policy

Right of withdrawal

You can revoke the contractual statement within two weeks, without stating reasons, in writing (e.g. letter or e-mail). Alternatively, if you received the object prior to expiry of the withdrawal period, you can revoke the contract by returning the goods. The revocation period starts when the recipient receives the goods. Timely dispatch of the revocation or the object in question will suffice to meet the revocation deadline. The revocation must be addressed to:

Manimal Music Management

Åkraberg 11

439 65 Stråvalla

Sweden

or

E-Mail: shop@manimal.se

Revocation consequences

In the event of valid revocation, the work or services rendered by either side must be returned. If you are unable to return the work or services received, or can only return them in a deteriorated condition, you must, to that extent, pay compensation (= money). A 'deteriorated condition' refers, for example, to altered, laundered or worn textiles, shoes or similar. In the event of objects having been surrendered, this shall not apply if the deterioration of the object is due solely to an inspection of the object, such as would - for example - have been possible in a store. For the rest, you can avoid the obligation to render value compensation for deterioration to the object caused by proper use by abstaining from using the object as your property, and refraining from anything which could impair the object's value. Objects which can be sent as a parcel should be returned at our risk. Objects which cannot be sent as a parcel will be collected from you. You must bear the cost of the return if the goods correspond to those ordered, and if the price of the returned object does not exceed 40 EURO, or if - in the event of the price of the object being higher - you had not yet rendered counter-performance, or a contractually agreed partial payment, at the time of revocation. Otherwise, we will reimburse you for the return costs. Obligations to render payment must be met within 30 days. That period starts for you upon dispatch of the revocation or the object, while the period starts for us upon receipt.

The right of revocation does not cover audio or video recordings (e.g. CDs, LPs, DVDs etc.), if you have removed the shrink-wrap from the data carriers supplied, or unsealed them.

Damaged Deliveries

Please make sure that you receive an undamaged package (if necessary open the package in the presence of the postman). Do not in any case accept a damaged delivery (e.g. an opened box or similar) since by doing this you implicitly confirm the reception of undamaged items.

Data Protection & Registration

General

We will store the data required to handle the transaction and, if required to process the order. Furthermore, we will collect and process address and order details for our own marketing purposes. When processing the data, we will vindicate those of your interests meriting protection in accordance with legal requirements. We will not pass the data on to any third part. You can, at any time, object to the use, processing or transmission of your data for marketing purposes by notifying our designated data protection official (shop@manimal.se). After receiving your objection or revocation, we will cease to use and process the relevant data for marketing purposes, and/or will immediately refrain from sending you promotional material.

Google Analytics

This website uses Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses "cookies", which are text files placed on your computer, to help the website analyze how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States . Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above

Imprint

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439 65 Stråvalla
Sweden

Customer Service:

Phone: +46 702-436 424

E-mail: shop@manimal.se

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